Framework Index

Our Report has been prepared in accordance with the following voluntary frameworks and initiatives: Value Reporting Foundation's Sustainability Accounting Standards Board (SASB) Standard for Professional and Commercial Services, the Global Reporting Initiative (GRI) Standards Core option, and the World Economic Forum (WEF) International Business Council's Stakeholder Capitalism Metrics. These disclosures are meant to assist our investors, customers, business partners and other stakeholders in obtaining standardized disclosure.

Moody's 2021 Stakeholder Sustainability Report

Additionally, we have mapped our sustainability progress to the United Nations (UN) Sustainable Development Goals (SDGs) as indicated by icons listed beneath framework descriptions. The following key shows the icons used in this Index wherever it maps with an SDG:



Unless otherwise noted, this document covers all of Moody's Corporation (NYSE: MCO) and its subsidiaries, and all quantitative data covers the period from January 1 to December 31, 2021.

A MESSAGE FROM OUR PRESIDENT & CEO	2021 SUSTAINABILITY HIGHLIGHTS	ABOUT MOODY'S	BETTER BUSINESS	BETTER LIVES	BETTER SOLUTIONS	APPENDIX	Moody's 2021 Stakeholder Sustainability Report

DESCRIPTION	MOODY'S RESPONSE	GRI	SASB	WEF
Organizational profile				
Organization name	Moody's Corporation (Moody's)	102-1		
Activities, brands, products, and services	Moody's at a glance, pg 6-7 Our commitment to sustainability, pg 10-13 Better solutions, pg 74-83 2021 Form 10-K, pg 11-14	102-2		Principles of governance: setting purpose
Location of headquarters	7 World Trade Center in New York, New York, USA.	102-3		
Location of operations	2021 Form 10-K, exhibit 21	102-4		
Ownership and legal form	Moody's is a public corporation. 2021 Form 10-K, pg 1	102-5		
Markets served and scale of the organization	Moody's at a glance, pg 6 2021 Form 10-K, pg 11-14; pg 16-17; pg 72-78	102-6, 102-7		
Information on employees and other workers 8 10	Inside Moody's: our workforce and workplace, pg 45-46	102-8		
Supply chain	Responsible sourcing, pg 34-36 Supplier Code of Conduct Human Rights Statement Modern Slavery and Human Trafficking Statement	102-9		
Significant changes to the organization and its supply chain	About this report, pg 9 Responsible sourcing, pg 34-36 2021 Form 10-K, pg 11-14; pg 20 2022 Proxy Statement, pg 3-4; pg 36-37	102-10		
Precautionary principle or approach	Risk management, pg 27 Climate, pg 28-33 2021 TCFD Report	102-11		

A MESSAGE FROM OUR PRESIDENT & CEO	2021 SUSTAINABILITY HIGHLIGHTS	ABOUT MOODY'S	BETTER BUSINESS	BETTER LIVES	BETTER SOLUTIONS	APPENDIX	Moody's 2021 Stakeholder Sustainability Report

DESCRIPTION	MOODY'S RESPONSE	GRI	SASB	WEF
Organizational profile (continued)				
External initiatives and membership of associations	Contributing to United Nations SDGs, pg 13 Stakeholder engagement, pg 18 Partnering for climate impact, pg 29 Creating opportunities for racial equity, pg 55-56 Communities, pg 70-73 Educating markets through outreach, pg 79	102-12, 102-13		
Strategy				
Statement from senior decision-maker	President and CEO Message, pg 3	102-14		Principles of governance: purpose-led management
Key impacts, risks and opportunities	Materiality assessment, pg 14 Corporate governance, pg 22 Risk management, pg 27 Better solutions, pg 74-83 2021 TCFD Report 2021 Form 10-K, pg 21-24; pg 27-37 2022 Proxy Statement, pg 14-15	102-15		Principles of governance: integrating risk and opportunity into business process
Ethics and integrity				
Values, norms and reporting mechanisms 16	Moody's at a glance, pg 6-7 Ethics and integrity, pg 25-26 Code of Business Conduct MIS Code of Professional Conduct Supplier Code of Conduct Human Rights Statement	102-16, 102-17	SV-PS-510a.1	Principles of governance: protected ethics advice and reporting mechanisms

DESCRIPTION	MOODY'S RESPONSE	GRI	SASB	WEF
Governance				
Governance structure and executive oversight	Corporate governance, pg 22 2022 Proxy Statement, pg 6; pg 9-10; pg 14-15; pg 17-21 Charter Documents	102-18, 102-19, 102-20, 102-21		
Composition and diversity of the highest governance body 5 16	2022 Proxy Statement, pg 3 Director and Shareholder Affiliation Policy	102-22, 405-1		Principles of governance: governance body composition
Chair of the highest governance body 16	2022 Proxy Statement, pg 11	102-23		
Nominating and selecting the highest governance body 5 16	2022 Proxy Statement, pg 9-10; pg 27-28	102-24		
Conflicts of interest 16	2022 Proxy Statement, pg 12-13; pg 22-23; pg 27 Code of Ethics for Chief Executive and Senior Financial Officers Director and Shareholder Affiliation Policy	102-25		
Role and performance of highest governance body in setting purpose, managing impacts and risks 16	Corporate governance, pg 22-24 Sustainability strategy, pg 12 Risk management, pg 27 2022 Proxy Statement, pg 6; pg 14-15; pg 17-21 Audit Committee Charter 2021 TCFD Report	102-26, 102-29, 102-30		Principles of governance: purpose-led management Principles of governance: setting purpose
Collective knowledge of the highest governance body	Board expertise and education, pg 23 2022 Proxy Statement, pg 10-11	102-27		
Evaluating the highest governance body's performance	2022 Proxy Statement, pg 14	102-28		
ESG in capital allocation framework	Better solutions, pg 74-83 2021 TCFD Report			Principles of governance: ESG in capital allocation framework

DESCRIPTION	MOODY'S RESPONSE	GRI	SASB	WEF
Governance (continued)			'	
Review of economic, environmental, and social topics	Corporate governance, pg 22-24 <u>Audit Committee Charter</u>	102-31		
Highest governance body's role in sustainability reporting	The CFO formally reviews Moody's Stakeholder Sustainability Report.	102-32		
Communicating critical concerns	Code of Business Conduct pg 11-13 2022 Proxy Statement, pg 15-16	102-33		
Nature and total number of critical concerns	All material legal matters are disclosed in Moody's 2021 Form 10-K, Note 21 "Contingencies," pg 126	102-34	SV-PS-510a.2	Principles of governance: monetary losses from unethical behavior
Remuneration policies 16	Embedding sustainability metrics into executive compensation, pg 24 2022 Proxy Statement, pg 22-26; 38-59 Compensation and Human Resources Committee Charter	102-35, 102-36, 102-37		Principles of governance: remuneration
Annual total compensation ratio	2022 Proxy Statement, pg 74	102-38, 102-39		People: wage level (%) People: pay gap (%, #)
Stakeholder engagement				
Approach to stakeholder engagement and key topics	Moody's key stakeholders are entities or individuals who are involved in its business, can be directly affected by its business and / or whose actions can directly affect its business. Materiality assessment, pg 14-17 Stakeholder engagement, pg 18	102-40, 102-42, 102-43, 102-44		Principles of governance: material Issues impacting stakeholders
Collective bargaining agreements	Approximately 9% of employees are covered by a collective bargaining agreement.	102-41		People: freedom of association and collective bargaining at risk (%)
Reporting practice				
Entities included in the consolidated financial statements	2021 Form 10-K, exhibit 21	102-45		
Report boundaries	About this report, pg 9	102-46		
Material topics	Materiality assessment, pg 14-17	102-47		Principles of governance: material issues impacting stakeholders
Restatement of information	Methodology Note	102-48		
Changes in reporting	Methodology Note About this report, pg 9	102-49		

DESCRIPTION	MOODY'S RESPONSE	GRI	SASB	WEF
Reporting practice (continued)				
Reporting period	About this report, pg 9	102-50		
Date of most recent report	Our most recent report, the 2020 Stakeholder Sustainability Report, was released in June 2021.	102-51		
Reporting cycle	Annual	102-52		
Contact point for questions regarding the report	Sustainability@moodys.com	102-53		
Claims of reporting in accordance with the GRI Standards	This report has been prepared in accordance with the GRI Standards: Core option.	102-54		
GRI content index	Moody's 2021 Stakeholder Sustainability report framework index, pg 97-107	102-55		
External assurance	2021 TCFD Report, pg 34-36	102-56		
Economic performance				
Management approach to economic performance	<u>2021 Form 10-K, pg 41-67</u> Better solutions, pg 74-83	GRI 201: 103-1, 103-2, 103-3		Prosperity: social value generated (%)
Direct economic value generated and distributed 8 9	2021 Form 10-K, pg 72-75; pg 118-120	201-1		Prosperity: total tax paid Prosperity: additional tax remitted Prosperity: total tax paid by country for significant locations Prosperity: financial investment contribution Prosperity: economic contribution
Financial implications and other risks and opportunities due to climate change	Materiality assessment, pg 14 Risk management, pg 27 Better solutions, pg 74-83 2021 TCFD Report 2021 Form 10-K, pg 18; pg 32	201-2		Principles of governance: integrating risk and opportunity into business process Planet: TCFD implementation Planet: impact of GHG emissions
Innovation	Better solutions, pg 74-83			Prosperity: total R&D expenses (\$) Prosperity: vitality index Principles of governance: progress against strategic milestones

DESCRIPTION	MOODY'S RESPONSE	GRI	SASB	WEF
Professional integrity		'		
Management approach to ethics, integrity and anti-corruption	Ethics and integrity, pg 25-26 Code of Business Conduct MIS Code of Professional Conduct Anti-Bribery and Anti-Corruption Policy Human Rights Statement Supplier Code of Conduct Modern Slavery and Human Trafficking Statement	GRI 205: 103-1, 103-2, 103-3	SV-PS-510a.1	Principles of governance: anti-corruption Principles of governance: protected ethics advice and reporting mechanisms
Communication and training about anti-corruption policies and procedures	Ethics and integrity, pg 25 Reporting mechanisms, pg 26 Code of Business Conduct, pg 11-12	205-2	SV-PS-510a.1	Principles of governance: anti-corruption
Public policy				
Management approach to public policy engagement	Public policy, pg 26 Political Engagement and Public Policy Statement	GRI 415: 103-1, 103-2, 103-3		Principles of governance: alignment of strategy and policies to lobbying
Lobbying and political contributions	Public policy, pg 26 Political Engagement and Public Policy Statement	415-1		
Human rights				
Management approach to human rights	Human rights, pg 25 Responsible sourcing, pg 34-36 Human Rights Statement Code of Business Conduct, pg 15 Supplier Code of Conduct Modern Slavery and Human Trafficking Statement	GRI 412: 103-1, 103-2, 103-3		People: risk for incidents of child, forced or compulsory labor People: human rights review, grievance impact and modern slavery (#, %)
Employee training on human rights policies or procedures	Ethics and integrity, pg 25-26 Responsible sourcing, pg 34-36 Human Rights Statement Modern Slavery and Human Trafficking Statement	412-2		

DESCRIPTION	MOODY'S RESPONSE	GRI	SASB	WEF
Climate and the environment			'	
Management approach to energy and emissions	Climate, pg 28-33 2021 TCFD Report Decarbonization Plan Environmental Sustainability Policy	GRI 302 and 305: 103-1, 103-2, 103-3		Planet: TCFD implementation Planet: impact of GHG emissions Principles of governance: progress against strategic milestones
Energy consumption and GHG emissions 3 7 8 12 13 14 15	Climate metrics and targets, pg 30 2021 Stakeholder Sustainability metric summary, pg 85-86 2021 TCFD Report, pg 28-31	302-1, 302-3, 302-4, 305-1, 305-2, 305-3, 305-4, 305-5		Planet: greenhouse gas (GHG) emissions Planet: Paris-aligned GHG emissions targets Principles of governance: progress against strategic milestones
Waste	Environment and natural resources, pg 33 Environmental Sustainability Policy	306-3, 306-4, 306-5		
Supplier environmental assessment				
Management approach to supplier environmental standards and evaluation	Responsible sourcing, pg 34-36 Decarbonization Plan Supplier Code of Conduct	GRI 308: 103-1, 103-2, 103-3		
New suppliers that were screened using environmental criteria	Responsible sourcing, pg 34-36	308-1		
Supplier social assessment				
Management approach to supplier social standards and evaluation	Responsible sourcing, pg 34-36 Supplier Code of Conduct Human Rights Statement Modern Slavery and Human Trafficking Statement	GRI 414: 103-1, 103-2, 103-3		People: risk for incidents of child, forced or compulsory labor
New suppliers that were screened using social criteria 5 8 16	Responsible sourcing, pg 34-36	414-1		People: human rights review, grievance impact and modern slavery (#, %)

A MESSAGE FROM OUR	2021 SUSTAINABILITY						
PRESIDENT & CEO	HIGHLIGHTS	ABOUT MOODY'S	BETTER BUSINESS	BETTER LIVES	BETTER SOLUTIONS	APPENDIX	Moody's 2021 Stakeholder Sustainability Report

DESCRIPTION	MOODY'S RESPONSE	GRI	SASB	WEF						
Data security and customer privacy	Data security and customer privacy									
Management approach to data security and customer privacy	Cybersecurity and data privacy, pg 37-38 Moody's privacy notices are publicly available online and listed under Additional Resources, pg 109	GRI 418: 103-1, 103-2, 103-3	SV-PS-230a.1 SV-PS-230a.2							
Incidents related to customer data and cybersecurity breaches	There were no material incidents related to data and cybersecurity breaches across our global operations in 2021.¹ Cybersecurity monitoring and assessments, pg 37	418-1	SV-PS-230a.3							
Diversity, equity and inclusion	Diversity, equity and inclusion									
Management approach to diversity, equity, and inclusion 5 8	Diversity, equity and inclusion, pg 41-57 Equal Employment Opportunity Policy Code of Business Conduct, pg 15-17 Human Rights Statement	GRI 405 and 406: 103-1, 103-2, 103-3		Principles of governance: progress against strategic milestones People: discrimination and harassment incidents (#) and the total amount of monetary losses (\$)						
Diversity of the governance body and employees 8	Board demographics, pg 23 Inside Moody's: our workforce and workplace, pg 45-46	405-1	SV-PS-330a.1 SV-PS-000.A	People: diversity and inclusion (%) Principles of governance: governance body composition Principles of governance: progress against strategic milestones						
Ratio of basic salary and remuneration of women to men 5 8 10	Advocating for pay equity, pg 47 Equal compensation, pg 68	405-2		People: pay equality (%) Prosperity: pay gap (%, #) People: wage level (%)						

¹ A material incident is defined as "affecting critical systems or information with potential or confirmed significant impact to revenue, reputation or customers."

DESCRIPTION	MOODY'S RESPONSE	GRI	SASB	WEF						
Talent attraction and development	Talent attraction and development									
Management approach to talent attraction, education and development	Employee training and upskilling, pg 58-62	GRI 404: 103-1, 103-2, 103-3,								
Employee training and upskilling 4 5 8 10	Training by numbers, pg 61	404-1, 404-2		People: monetized impacts of training – Increased earning capacity as a result of training intervention (%, \$) People: training provided (#, \$)						
Performance review	Performance management: Grow, Perform, Succeed, pg 62	404-3								
Unfilled positions	As of December 31, 2021, approximately 320 positions had been open with offers not accepted yet for 90 days or longer. ¹			People: number of unfilled skilled positions (#, %)						
Employment										
Management approach to employment	Better lives, pg 39-73	GRI 401: 103-1, 103-2, 103-3								
Benefits 3 5 8	Benefits, pg 68-69	401-2, 401-3, 403-6		Prosperity: absolute number and rate of employment						
New employees and turnover 5 8 10	Employee turnover, new hires and open positions, pg 66	401-1	SV-PS-330a.2	Prosperity: absolute number and rate of employment						

DESCRIPTION	MOODY'S RESPONSE	GRI	SASB	WEF
Health and well-being				
Management approach to employee health and well-being 3 8 16	Continuing our support throughout the COVID-19 pandemic, pg 8 Employee health and well-being, pg 63-69 Empowering our people: Business Resource Groups, pg 44 Code of Business Conduct, pg 18	GRI 403: 103-1, 103-2, 103-3; 403-1, 403-2, 403-3, 403-4, 403-6, 403-7, 403-8	SV-PS-330a.3	People: health and safety (%) People: employee well-being (%)
Worker training on occupational health and safety	Our Code of Conduct, pg 25 Empowering our people: Business Resource Groups, pg 44 Placing employee well-being at the center of how we work, pg 63-64 Code of Business Conduct, pg 18	403-5		
Work-related injuries and ill-health 3 8 16	Ensuring health and safety of employees, pg 67	403-9, 403-10		People: health and safety (%) People: monetized impacts of work-related incidents on organization (#, \$) People: employee well-being (%)
Local communities				
Management approach to community engagement and social impact	Communities, pg 70-73	GRI 413: 103-1, 103-2, 103-3		
Operations with local community engagement, impact assessments, and development programs	Communities, pg 70-73	413-1		Prosperity: total social investment (\$)
Operations with significant actual and potential negative impacts on local communities 1 2	Since we do not have factories or large operating facilities, and our operations do not require large amounts of land or resources from the communities in which we operate, our local community impacts are limited. Read more on our community engagement initiatives (in our workplace and externally through our business and philanthropy) in Communities, pg 70-73.	413-2		Prosperity: significant indirect economic impacts