

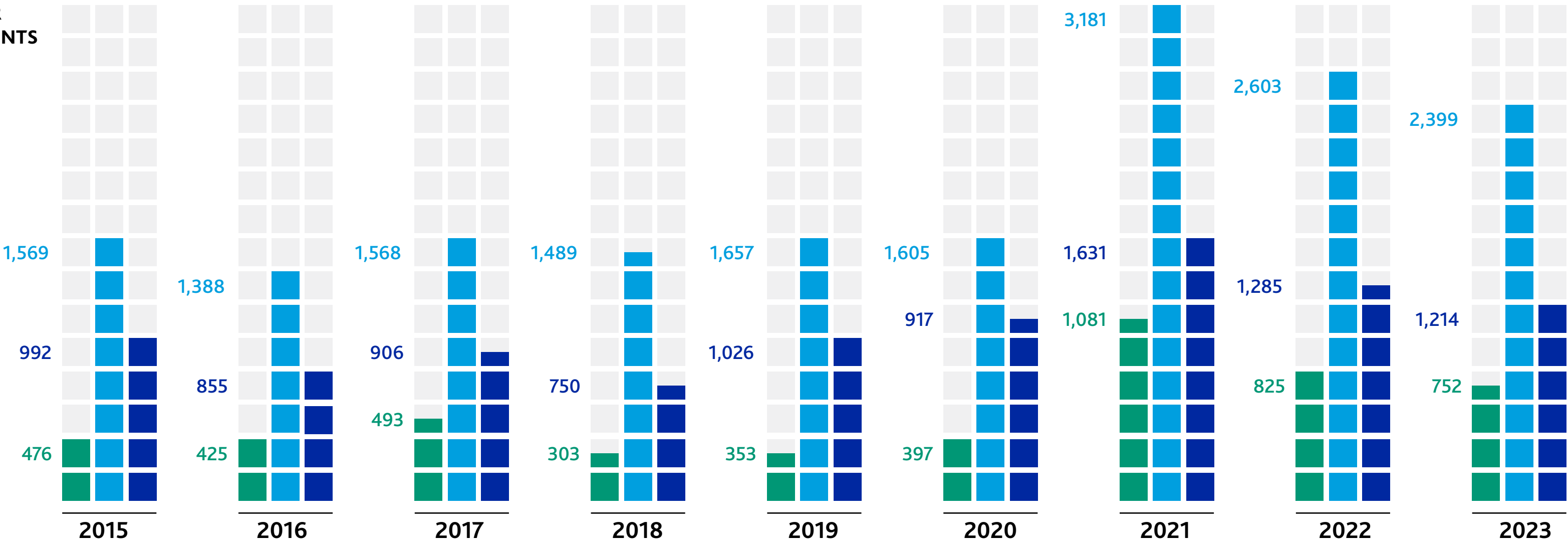
ESG Incidents: 2023 in Review

Long term trends around inflation, societal polarization and digitalization continue to drive the prevalence of social incidents. As in 2022, Banks, Financial Services and Software sectors appear as the most exposed to ESG Incidents

ENVIRONMENT

Environmental Incidents account for 22% of all incidents identified in 2023 with cases related to climate change and biodiversity rising.

TOTAL NUMBER OF NEW INCIDENTS PER ANNUM



Trends to watch



ARTIFICIAL INTELLIGENCE

As A.I tools come to the fore, stakeholders are raising concerns over their safety and governance. We identified 22 cases in 2023 related to A.I.



DATA BREACHES

As more of our working and social lives take place online – breaches of corporate and personal information are rising. We identified 78 cases related to data breaches in 2023.

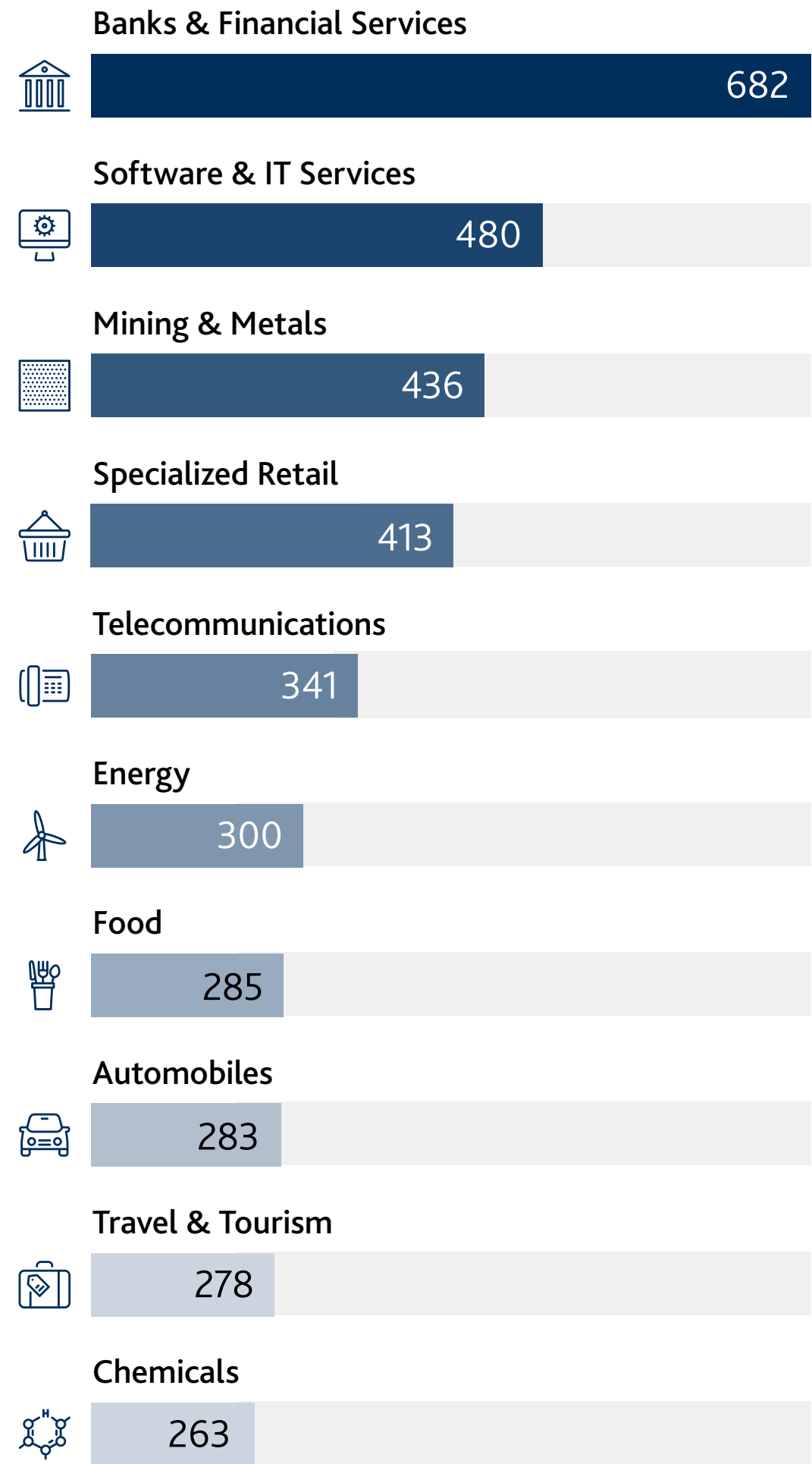


CUSTOMER PRESSURE

Product and service disputes (528), customer relation concerns over prices and contract terms (720) were amongst the most prevalent incidents identified in 2023.

ESG Incidents Sector Exposure

NUMBER OF ACTIVE CASES IN 2023



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